

## SERVICE INFORMATION

**New Fitting Supplier and Quality, Dry running security, New online video and Battery Display**

### **Fittings - Improved quality**

In order to improve the quality of the fittings used in our welding department – we have changed to Fitting supplier “Rohrbu-  
gen” in Switzerland – the only remaining producer of high quality steel in Europe.  
This will improve the quality of both steel and weldings.

### **Dry running security in all main stations and Booster units**

The dry running security installed in our units, makes sure that - In case of insufficient water supply – meaning below 0.5 bar  
- the unit will stop (Warning) and after 20 sec. it will return to stand-by mode. If this error occurs three times within 20 min.  
Error C2 occurs in the display.

### **New Online Video - How to install flow switch**

Now available on our website our latest How to video: “ how to install a flow switch” .

Check out the video in the link below:

<http://nilfiskfood.com/TIPS--TRICKS.1150.aspx>

### **Battery in Display - when both red and green lamp lights up**

When both the green and the red lamp lights up - when starting your cleaning station, it means that there is an issue with the  
battery.

Please see the below link for further information on how to solve this issue.

LINK: <http://www.nilfiskfood.com/FAQs.1144.aspx>

Should you need any further information do not hesitate to contact our company.

**For further  
information**

**please contact :**

**Nilfisk FOODs sales department  
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send a request to our info mail:  
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